***CAREER SUMMERY***

* Over 7+ years of Software Quality Assurance and Testing experience working on wide range of platforms
* Excellent understanding of Software Development Life Cycle (**SDLC**), Testing Methodologies and Implemented whole Software Testing life cycle (**STLC**)
* Experience in writing test plans, defining test scenarios and test cases based on business and functional requirements and documented all phases of **QA process**.
* Proficient in **Web-based** applications and client server applications.
* Experience in **Functional** testing, **End-to-End** testing, **Regression** testing, **GUI** testing, **Back-end** testing, **Browser Compatibility** testing and **Usability** testing of the applications.
* Extensive experience in **Manual Testing** and in **Automated testing** using **QTP**
* Ability to interact with developers and product and Business analysts regarding testing status and defect tracking.
* Proficient in **SQL queries**, **Windows operating systems** Expertise in Test Coverage, **Test Summary Reports** and **Defect Tracking**
* Experience of using testing tools like Team Foundation Server(TFS), HP ALM, Microsoft Test Manager(MTM)
* Expertise in **Bug tracking** Tools like **Microsoft Test Manager(MTM)** and **HP Quality Center** /**Application Life cycle Management** (**ALM**)
* Experienced at developing Test Plan, **Test Cases**, **Test Data**, T**est execution** and **Reporting status** to **Team Leads** and **Managers**
* Participated in requirements analysis reviews and working sessions to understand the requirements and system design.
* Self-starter and ability to adapt and learn new Technologies Quickly.

***TECHNICAL SKILLS***

|  |  |
| --- | --- |
| **Testing Tools** | Quality Canter , ALM 11, Microsoft Test Manager(MTM) 2015, TFS 2015,JIRA |
| **Operating Systems** | Windows (XP, 2007, 2008,2010), Unix, Linux |
| **Scripting Languages** | VBScript, JavaScript, HTML. |
| **Databases** | Oracle, MS SQL Server, SQL server |
| **Browsers**  **Business Analysis**  **Methodologies**  **Industries**  **Other Tools** | Mozilla, Microsoft Internet Explorer, Chrome  Requirement Management, Use Cases, Test Strategy, Test Plan, Test Cases  Agile, Waterfall, Scrum  Healthcare, STATE Government, Ecommerce and Finance  Visual Studio  ***PROFESSIONAL EXPERIENCE*** |

**AON**

**Chicago, IL**

**September 2018 – Till date**

**Role: QA Analyst**

**AON Surety bonds offer all types and sizes of businesses increased financial flexibility and greater potential for business growth by providing off balance sheet credit with more favourable terms and conditions than other financial instruments like letters of credit.** Surety Bonds once written are very broad documents. The bond guarantees that promises made will be kept. If the principal defaults, the Surety must meet the guarantee and then subrogate against the principal through the indemnity agreement. Unlike insurance where losses are anticipated, in theory there should be no losses under surety bonds.

**Responsibilities:**

* Collected and analysed the functional specifications and user requirements.
* Provided Test plans, Test cases and attended walk-through meeting with the QA leads, Functional lead, Business Analysts, and Project Managers
* Attend Kick off meeting intended for new realize, KT session to gather new product knowledge, STANDUP meeting, and defect evaluation meeting.
* Before writing testcase open impediments to business analysts.
* Performed Functional, System Integration, User Interface, Integration, Positive and Negative, and Regression testing.
* Set up and generate appropriate the test data for functional testing.
* Used ALM for design and developing Test cases as per the requirement.
* Used defect tracking tool Jira and cooperated with the team lead and developers to resolve them.
* Executed the SQL queries to cross verify data got populated appropriately for the UI actions and events.
* Performed crossed web browser compatibility testing using IE and Google Chrome

**Environment:** ALM, ORACLE SQL Server, Window 10,Jira.

**PARADIGM OUTCOMES**

**Lombard, IL**

**Mar 2015 – August 2018**

**Role: QA Analyst**

Paradigm Outcomes is the nation’s leading provider of catastrophic and complex medical management. The projects which I worked on is a migration projects from legacy system to .net applications. I was involved in testing the UI navigation and functionality of new system and make sure it matches with the old application as defined in Use Cases. In the past 3 years I worked on testing the functionality of various modules which were implemented in various sprints. like to all Patients notes, tasks, Labs, Procedures and Patient care plan.

**Responsibilities:**

* Collected and analysed the functional specifications and user requirements.
* Provided Test plans, Test cases and attended walk-through meeting with the QA leads, Functional lead, Business Analysts, and Project Managers
* Attend Kick off meeting intended for new realize, KT session to gather new product knowledge,SCRUM meeting, and defect evaluation meeting.
* Before writing testcase open impediments to business analysts.
* Performed Functional, System Integration, User Interface, Integration, Positive and Negative, and Regression testing.
* Set up and generate appropriate the test data for functional testing.
* Used Microsoft Test Manager for design and developing Test cases as per the requirement.
* Used defect tracking tool Microsoft Test Manager and cooperated with the team lead and developers to resolve them.
* Verified defects in the defect-tracking tool Team Foundation Server and Allocated Priority and Severity based on the defect found.
* Created defect reports and test summary reports from Microsoft Test Manager
* Executed the SQL queries to cross verify data got populated appropriately for the UI actions and events.
* In addition – involved in Production support and UAT support testing.
* Performed web browser compatibility testing using IE and Google Chrome

**Environment:** Microsoft Test Management, MS Visual studio (2015), SQL Server 2012, Window 10, TFS, .net, Biz talk, Active Directory for AZMAN roles, IBM COGNOS reports, JAVA, Selenium.

**Deloitte, Camphill, PA**

**July 2014-Mar 2015**

**Role: QA Analyst**

This project is about migrating of State Benefit application from legacy system to new generation systems. The objective of the project to test the functionality of the new system as it is in legacy system and also checks all benefits functionality such as CASH, FOOD, MEDICAL and CHILD CARE benefits.

**Responsibilities:**

* Collected and analysed the functional specifications and user requirements.
* Provided Test plans, Test cases and attended walk-through meeting with the QA leads, Functional lead, Business Analysts, and Project Managers.
* Attend Kick off meeting intended for new realize, KT session to gather new product knowledge, daily scram meeting, and defect evaluation meeting.
* Performed Manual Testing and of the entire application by executing the Test scripts.
* Performed Functional, System Integration, User Interface, Integration, Positive and Negative, Black box and Regression testing.
* Performed Eligibility, Post Eligibility, and Passive Renewal, Different types of Batch, Client Notice, Reports and Dashboard testing.
* Performed different types of application approach like Intake, Renewal, Review and Reactive.
* Performed Interface testing including inbound and outbound.
* Used Microsoft Test Manager for design and developing Test cases as per the requirement.
* Used defect tracking tool Microsoft Test Manager and cooperated with the team lead and developers to resolve them.
* Verified defects in the defect-tracking tool Team Foundation Server and Allocated Priority and Severity based on the defect found.
* Created defect reports and test summary reports from Microsoft Test Manager
* Verified the Unit test plan in order to minimize the defects and make sure they are in sync with QA test scripts.  
  Ran the SQL queries for checking the data stored in the database.
* In addition – tracking SIT down time, Defect retesting report and update information to eroom.

**Environment:** Microsoft Test Management, MS Visual Studio (2012),SQL Server 2000, Window NT, TFS,.net, IBM Mainframe,DB2

**Catholic Health Initiatives, Atlanta, GA**

**Feb 2014 - July 2014**

**Role: QA Analyst**

CHI is a national, non-profit health organization. E Clinical Works comprehensive unified electronic [health records](http://t3incorp.com/resumes/90-business-analyst-ba-resumes/637-qa-analyst-resume-ma) ([EHR](http://t3incorp.com/resumes/90-business-analyst-ba-resumes/637-qa-analyst-resume-ma)) solution with practice management is ideal for practices of all sizes: large hospital systems use e-Clinical Works for their affiliated physicians; large and small health systems; large and medium medical group practices; including FQHCs and community health canters; and small and solo provider practices all benefit from this system. E-Clinical Works customers are physicians in primary care practices as well as nearly every specialty.

I am mainly involved testing Working with **Cerner Millennium application** First Net,Pharmacy, Power chart ,Order Management, Path net , Radnet and Scheduling.

**Responsibilities:**

* Documented details of test plans, test cases and expected results in HP ALM.
* Extensively **documented Test Requirements**and **Test Plan using HP ALM**to track the stakeholders requested enhancements and changes.
* Analysed the **end-to-end functionality** by testing the application manually.
* Writing and **reviewing Manual test cases** and **customizing ALM** as needed.
* Analysed test monitoring and take quick test control decisions by the Reports and Graphs using HP ALM.
* Grouped Manual test cases in sets and scheduled them for execution using **ALM**.
* Monitored **test results, tracked defects**and communicated them using**ALM.**
* Actively participated in bug meetings with QA team and developers to discuss and resolve outstanding defects.
* Identified Software problems, wrote easy-to-follow bug reports, logged them into **Defect module in HP ALM**, monitored their progress and verified their fix.

**Environment**: Java, HP ALM, JCL, ASP, VB Script, XML, SQL, UNIX, Cerner Millennium

**OfficeMax, Naperville, IL**

**JAN 2012- Feb 2014**

**Role: QA Analyst**

OfficeMax is retail based company which has Retail and Contract business structure. In OfficeMax, I am mainly involved in testing ecommerce web-based applications.

**Responsibilities:**

* Documented details of **test plans, test cases**and**expected results** in ALM.
* Extensively **documented Test Requirements**and **Test Plan using ALM**to track the stakeholders requested enhancements and changes.
* Created test scripts using Automation tool QTP and checked the functionality of the application for every release.
* Performed **Smoke, Functional**and **Regression**.
* Performed manual and automation tests on various modules using **positive**and**negative** **scenarios**.
* Analysed the **end-to-end functionality** by testing the application manually.
* Writing and **reviewing Manual test cases** and **customizing Quality Center** as needed.
* **Performed Back End testing of the database by using SQL** queries to verify data conversion and data repetition.
* Grouped Manual test cases in sets and scheduled them for execution using **Quality Center**.
* Monitored **test results, tracked defects**and communicated them using**Quality Center.**
* Actively participated in bug meetings with QA team and developers to discuss and resolve outstanding defects.

**Environment**: HP ALM, HP Quick test Professional 11, SQL, UNIX, Java and Windows 2007, Selenium.

**Bank Of The West - Eagar, AZ**

July 2011 to Nov 2011

**Role: QA Analyst**

Bank Of The West is a leader in investment banking, financial services for consumers, small business and commercial banking financial transaction processing, asset management, and private equity. The project mainly is the enhancement and maintenance of the online Payment processing system, a service that provides the customers a convenient way to pay their bills online in a secure environment. Customers can view their account balances, transfer funds between various accounts, schedule payments for different payees to pay their bills, and send service requests to the bank and more.

**Responsibilities:**

* Review Functional Requirement Specifications and created test cases based on test scenarios drawn from functional requirements using Quality Center.
* Formulated SQL queries for unit testing & assisted in technical design specification.

**Environment:**

QTP 10, Quality Center10, JavaScript, SQL Server 2000 , XML, HTML,UNIX